

## Safety Communication

## رسالة سلامة

### Update of the Instructions For Use for the FreeGo Enteral Feeding Pump

<b>Device/ Product Description:</b>	FreeGo Enteral Feeding Pump
<b>Affected product:</b>	Ref No. S400-054 GTIN Number: 5391503600473 Serial Number: All serial numbers
<b>Manufacturer:</b>	Zevex Inc
<b>Problem:</b>	A repeated user error of not clearing alarms per the instructions for use, led to the occlusion alarm sensor on the pump being temporarily disabled. This allowed the pump to continue operation without the occlusion alarm activating while no feed was being delivered to the patient.
<b>Recommendation /Actions:</b>	<ul style="list-style-type: none"><li>• Take note of the amended and reinforced instructions for use.</li><li>• Ensure the information is available at point of pump use.</li><li>• Ensure the pump operator manual is available to the user.</li></ul> <p>For more information, please click <a href="#">here</a>.</p> <p>If you think you had a problem with your device or a device your patient uses, please report the problem to SFDA through: <a href="#">NCMDR</a> <a href="#">Vigilance system</a> (19999 )unified call center</p>

<p><b>Devices/Products photo:</b></p>		
<p><b>Authorized Representative Details</b></p>	<p>AR name:</p>	<p>Abbott Saudi Arabia for Trading</p>
	<p>Assigned Contact Person:</p>	<p>Sulaiman M Alayed</p>
	<p>Mobile/Phone:</p>	<p>0505186744</p>
	<p>Email:</p>	<p>Sulaiman.alayed@abbott.com</p>